

## *Incident Summary for 16/08/00 until 24/09/00*

<b>Complaint Number</b>	<b>Date Time</b>	<b>Complaint</b>	<b>Summary</b>	<b>Alleged Source Count</b>	<b>First Response (mins)</b>
9740	16/08/00 08:35:00	Offensive odour from nearby fish processing factory, Gracefield	No offensive or objectionable odour detected during investigation	1	27
9780	16/08/00 09:00:00	Potential unconsented work being carried out in widening the Orongorongo track near the water intake.	That the work carried out was not in breach of Regional soil plans. No further action.	1	17280
5130	16/08/00 09:30:00	Possible illegal structure in coastal marine area, Owhio Bay, Wellington.	Explanation from Wellington City Council sought by letter. Letter of explanation received from WCC on 24/08/2000. Activity is permitted under the Regional Coastal Plan. No further Action.	1	0
9708	16/08/00 09:45:00	Offensive odour from nearby asphalt plant, Tawa.	Objectionable odour beyond the boundary of the plant confirmed.	14	33
9710	16/08/00 10:08:00	Offensive odour from nearby asphalt plant, Tawa	Objectionable odour beyond the boundary of the plant confirmed.	1	10
9712	16/08/00 10:45:00	Odour emission from the BNZ Centre food court in Victoria St.	Objectionable odour and smoke emitted from BNZ vent. Forwarded to Wellington City Council.	1	19
9729	16/08/00 12:43:00	Odour detected from nearby asphalt plant, Tawa.	Objectionable odour beyond the boundary of the plant confirmed.	9	0
5408	17/08/00 13:30:00	Odour complaint from the subdivision in Whitby Navigation Dr.	The odour was natural decomposition of organic matter. No further action required.	1	75
9773	17/08/00 16:42:00	Cloudy stream, Belmont.	Stream clear on inspection. Checked with Winstones and Firths, no obvious problems at either site.	1	46
9748	18/08/00 12:22:00	Foul odour from industrial premise. Seaview, Lower Hutt.	No odour detected at time of investigation.	1	29
9756	18/08/00 14:48:00	Diesel in Black Stream, Wainuiomata.	Unable to trace source. Possibly related to more serious incident reported later on this date.	2	31
9765	18/08/00 15:00:00	Oil / diesel entering the harbour from a stormwater pipe near Greta Point.	Diesel had dispersed, no evidence of pollution.	1	20
9755	18/08/00 16:45:00	Odour complaint from rubbish truck	Under Investigation. That the odour was found not to be objectionable. No further action.	1	28

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9758	18/08/00 19:20:00	Thick hydrocarbons in back Stream, Wainuiomata.	Thick hydrocarbons confirmed. Unable to trace source. Wellington Regional Council and Hutt City Council monitored situation. No clean up necessary. Media release made on Monday 21/08/2000.	1	40
9761	18/08/00 19:50:00	Unpleasant sewage odour, Kingston, Wellington.	Complaint logged only as officer attending hydrocarbon spill in Wainuiomata.	2	0
9777	21/08/00 15:44:00	Wastewater from car wash and petrol entering stormwater pipes and discharging into Lyall Bay.	Investigating with WCC.	1	16
9791	22/08/00 07:35:00	Grey sewage like substance in drain on Featherston Street. Wellington Central.	Grey substance observed in a kerbside drain, possibly from a restaurant grease trap. Not sewage.	1	20
9754	22/08/00 10:25:00	Sewage Odour detected.	Under investigation. Action from Consents management pending.	1	25
9779	23/08/00 12:00:00	Stream a discoloured orange colour. Middleton Road, Johnsonville.	Contractors unblocked a stormwater pipe causing the discolouration.	1	45
9881	23/08/00 13:42:00	sewage discharged notification.	Approximately 120,000 litres of sewage discharged.	4	4
9882	23/08/00 13:42:00	Sewage discharge notification.	Approximately 120,000 litres sewage discharged.	3	4
9763	23/08/00 16:45:00	Discoloured stream - possibly from dewatering of a building site. Karori.	Construction company told not to discharge silty water to stormwater. Under discussion with WCC as to requirements for stormwater control on building site.	1	25
9764	23/08/00 16:55:00	Discharge of sewage into Wainuiomata River. Wainuiomata	Owners to upgrade sewage systems over the following months. Hutt City Council to action.	1	1004
9775	24/08/00 13:00:00	Unpleasant odour from nearby asphalt plant, Tawa.	Complaint not investigated, logged for record.	1	
9767	24/08/00 14:07:00	Report of ongoing sporadic discoloration of stream adjacent to residential property	No stream discoloration at time of investigation. Complainant provided discoloured water sample. Sent this to lab for metals analysis.	1	228

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9793	25/08/00 10:17:00	Complaint regarding odours from a Wellington CBD fish factory	On inspection, fish were seen lying in a 2 square meter area of the factory forecourt. Odour was not offensive at the time. Manager asked to consider ways to contain odour within the building and available options discussed. Stormwater and sewer issues	1	198
9787	25/08/00 11:10:00	Unconsented work on Grays Farm.	That the work carried out currently ,complies with the Regional Soil plan . Under Investigation.	1	4460
9768	25/08/00 12:15:00	Smoke from adjacent commercial activity.	Smoke from furniture factory not severe at time of investigation. Spoke with person in charge, discussed options for mitigating effects on neighbours.	1	10
9880	25/08/00 13:15:00	Sewage discharge notification.	MPS overflow discharging 720,000 litres of sewage.	1	14
9883	25/08/00 13:15:00	Sewage discharge notification.	MPS overflow discharging 720,000 litres of sewage.	2	435
9766	28/08/00 09:00:00	Possible unconsented activity in Wellington Harbour, pile driver seen on site.	Activity has existing use rights, pile driver was used for routine maintenance.	1	1
9781	28/08/00 11:00:00	Received a complaint from Hollis Rd, Paraparaumu of overspray drifting on to their vehicle.	The overspray from spraypainting a bath had drifted onto the neighbours vehicle, no further action required.	1	75
9794	28/08/00 11:15:00	Hutt City Council Health Officer notified WRC of discharge to Waiwhetu Stream from presently unused small industrial premises.	No discharge observed on inspection of area. HCC Dangerous Goods and notified about presence of corroding chemical drums. No further action at this time.	1	240
9790	28/08/00 11:48:00	Oil spill/slick around Burnham Wharf	Source of slick was hydrocarbon leachate from old gas works site.	1	37
9813	29/08/00 09:05:00	Caller informed WRC of dazed and dead sparrows on his property.	Visited the property and observed a dead sparrow brought in by one of notifier's cats. No other evidence of sparrows. Referred to Regional and City Parks departments to determine if sparrow bait was in use in the area. Under investigation	1	275

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9810	30/08/00 14:10:00	Unauthorised disposal of contaminated ballast water in cleanfill. Under Investigation. Porirua.		1	60
9814	30/08/00 17:00:00	Caller notified us of bad odour arising from sea wall construction site in Island Bay.	Notifier stated dog had been in soil around construction site. Investigation revealed no odour at time of visit. Referred to Wellington City Council who have contracted this work.	1	160
9815	30/08/00 19:00:00	Notified of odour at Happy Valley Road property.	No odour at property. A slight odour was present at nearby landfill gates but this was not at objectionable levels. Referred to Wellington City Council.	1	60
9809	31/08/00 10:00:00	Dust from neighbouring premise is objectionable. Upper Hutt.	No objectionable dust at time of investigation. This is a recurring problem that will be monitored.	1	120
9789	31/08/00 12:00:00	Wastewater from car grooming entering stormwater, Lyall Bay.	Discussed problem with site owner/manager, following up.	2	0
9786	31/08/00 12:30:00	Complaint received that an Acidic odour was being emitted from the Otaki Cold Store.	Odour detected from Cold Store, considered not objectionable. No action taken.	1	16
9854	31/08/00 13:20:00	Sewage discharge. Miramar.	Incident passed to Wellington City Council for action.	1	5
9792	31/08/00 14:45:00	Concerns regarding seawall construction in Island bay.	Seawall is technically a roadwall and is outside the coastal marine area.	1	35
9784	1/09/00 09:45:00	Offensive odour from nearby asphalt plant, Tawa.	No odour was detected at the house of the complainant. A light bitumen odour was confirmed beyond the boundary of the plant but was not considered objectionable.	11	0
9855	1/09/00 12:45:00	Car parked on road leaking copious amounts of oil. Mt Victoria.	Complaint passed to Police as potential traffic hazard, and Police able to trace owner.	1	5

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9816	1/09/00 16:50:00	Caller notified WRC of plastic beads and white material exiting stormwater outlet on Lyall Bay beach at Tirangi Rd	Tide had reached stormwater drain at time of investigation. No evidence of white material but plastic beads observed on both sides of stormwater pipe at tide line. Investigation showed no evidence of plastic beads in surrounding neighbourhood. Possible	1	25
9811	5/09/00 12:20:00	Unpleasant odour from nearby industrial area. Lyall Bay, Wellington.	Complaint logged only at notifiers request.	1	0
9795	5/09/00 12:55:00	Sewage odour coming from nearby sewage treatment plant.	Very light odour detected at time of investigation but source not confirmed.	1	25
9027	5/09/00 14:45:00	That the stream behind the neighbouring property had gone milky in Happy Valley.	No milky appearance present in the river. Requested sample to be taken in the future, no further action.	1	45
9842	5/09/00 16:44:00	Unpleasant odour from nearby fish processing factory. Wellington Central.	Logged only at complainants request.	1	16
9843	5/09/00 17:49:00	Unpleasant odour from nearby landfill. Kowhai Park, Wellington.	No offensive or objectionable odour detected at time of investigation.	1	17
9844	5/09/00 17:52:00	Unpleasant odour from nearby landfill. Kowhai Park, Wellington.	No offensive or objectionable odour detected at time of investigation.	2	22
9805	6/09/00 10:00:00	Offensive odour from nearby asphalt plant, Tawa.	Because odour not occurring at the time of the call, no investigation was undertaken. Complaint logged for record.	7	0
9797	6/09/00 11:54:00	Offensive odour from nearby asphalt plant, Tawa.	A very light bitumen/oil odour was detected beyond the boundary of the plant but was not considered objectionable.	10	0
9803	6/09/00 11:54:00	Offensive odour from nearby asphalt plant, Tawa.	A very light bitumen/oil odour was detected beyond the boundary of the plant but was not considered objectionable.	8	0

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9820	6/09/00 13:59:00	The neighbour had complained that the smoke was drifting over to their property.	Light smoke present but not considered objectionable. Suggested that material be taken to the tip. No further action.	1	60
9819	6/09/00 14:59:00	Smoke complaint from neighbour that it was objectionable.	Smoke was evident, not severe and informed supervisor of other alternatives. No action taken.	1	
9845	7/09/00 09:57:00	Unpleasant odour from nearby coldstore. Otaki.	Responsible parties dealt with the previous day. Matter followed up over telephone as odour would have dissipated by time officers reached incident.	1	3
9808	7/09/00 10:40:00	Offensive odour from nearby asphalt plant, Tawa.	No odour was detected at the house of the complainant. A very light bitumen odour was confirmed beyond the boundary of the plant but was not considered objectionable.	2	0
9832	7/09/00 14:35:00	Alleged disposal of contaminated ballast water to cleanfill tip.	Under Investigation	1	0
9892	7/09/00 16:43:00	Sewage discharge notification.	Sewage discharge into Hutt River of approximately 164400 litres.	1	0
9846	7/09/00 16:57:00	Diesel Spill, Jarden Mile, Wellington.	No visible sign of diesel on road at time of investigation. Wellington Regional arbours Notified in case oil entered harbour.	1	23
9890	7/09/00 17:55:00	Sewage discharge notification.	Discharge of sewage from MPS ..	1	0
9847	7/09/00 18:15:00	Diesel on road. Newtown, Wellington.	Referred to Wellington City Council for action. Wellington City Council requested to notify Regional Council if diesel was discharging into waterways or drains.	1	4
9891	7/09/00 19:12:00	Sewage discharge notification.	Sewage discharge into Hutt river approximately 12,960 litres.	2	0

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9817	8/09/00 10:27:00	Offensive odour from nearby asphalt plant, Tawa	No odour detected at the house of the complainant. Very light odour detected beyond the boundary of the plant but was not considered objectionable.	6	0
9821	11/09/00 10:45:00	Coloured material in Porirua stream	Deep green material from stormwater drain entering Porirua Stream on Bell Rd side of stream. Tracked source to WCC seepage testing.	1	55
9834	11/09/00 14:00:00	Report from KCDC asking about WRC action over retaining walls, fences and debris on Raumati Beach and at Groves Rd frontages.	Confirmed structures and depositions on beach. Difficult to tell how long structures had been there Photographed structures. Referred to Coastal Structures Inventory Project to document current state of structures so that variations could be determined	1	75
9848	11/09/00 14:05:00	Domestic chickens are causing a bad odour. Stokes Valley, Lower Hutt.	Referred to Hut City Council for action.	1	5
9837	12/09/00 09:15:00	Informant spoke of an unconsented structure across Carey's Gully Stream at Owhiro Bay Road	A partially demolished bridge was present across the Carey's Gully Stream near Owhiro Bay Road. This consisted of 4 posts and 2 large cables about 10 meters in length. The owner agreed to remove the cables in the interest of neighbourly harmony.	1	70
9835	12/09/00 14:00:00	Complaint that flooding occurred inside factory and that employees had become ill after clearing the water.	Met with informant and Hutt City EHO on site and surveyed area. Illness seemed minor but referred to EHO. Flooding a result of extraordinary storm event and difficult to assess in terms of normal compliance. Evidence that road bitumen and curbing had b	1	90
9822	12/09/00 17:45:00	Black smoke emission in Haitaitai	Unable to locate source of fire. No further action	1	45

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9836	13/09/00 09:10:00	Complaint about cleanfill deposited on beach along Moa Point Rd, Wellington	Cleanfill had been deposited along road for a total length of about 1 km in vicinity of Dog Pound on Moa Pt Rd. Soil was above mean high water spring but evidence of silt erosion into water was observed. Contacted WCC officers who agreed to plant a 2 me	1	105
9838	13/09/00 10:57:00	Odour complaint in a residential street, Redwood Ave, Tawa	Odour was not present on arrival and no obvious potential sources; no action possible.	1	58
9839	13/09/00 15:11:00	Message from WCC call centre about noise complaint on Customhouse Quay.	Informant stated that a generator from a WCC operation was hurting business by producing noise and odour. The operation had closed down shortly after the complaint was logged and was not present at the time of investigation. No further action taken.	1	74
9823	13/09/00 19:00:00	Complaint of a dense cloud surrounding a house that had a burnt plastic odour.	Complainant was unable to reconfirm complaint, no action required.	1	5
9824	13/09/00 20:21:00	Complaint of Pungent odour from landfill.	Under Investigation	1	14
9825	13/09/00 20:40:00	Land fill odour detected at Kingston	Unable to confirm source, no further action	1	94
9826	14/09/00 07:08:00	Odour emission from sewage treatment plant.	No odour detected at time of arrival, no action required.	1	111
9840	14/09/00 14:00:00	Anonymous complaint of offensive smoke at industrial site in Seaview.	Smoke present at time of investigation. Evidence of electrical equipment in burning cauldron. Manager agreed to include health, safety and environmental issues related to burning plastics in weekly staff training. Supplied him with copy of the relevant	1	55



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9841	15/09/00 11:40:00	Informer witnessed smoke from adjacent industrial site.	On arrival wind direction carried light smoke away from informant's property. No smoke issues at time of investigation. Asked industrial site manager to be considerate of neighbours in burning wood from pallets and his RMA obligations involving dust, od	1	47
9827	15/09/00 13:50:00	Complaint that a creek was milky in Karori	Track the creeks milky appearance back to an potential source. Under investigation	1	25
9828	15/09/00 17:15:00	Complaint of a milky stream in Kandallah.	The milky appearance in the stream was not present at time of investigation. No action possible.	1	37
9829	15/09/00 17:36:00	Complaint of odour from the landfill.	Odour considered not objectionable, referred consents.	1	14
9830	15/09/00 17:36:00	Complaint of odour from Southern Landfill.	Odour not considered objectionable, referred to consents.	1	14
9833	18/09/00 14:24:00	Offensive odour from nearby asphalt plant, Tawa.	No odour was detected at the house of the complainant. Very light odour detected beyond the boundary of the plant but was not considered objectionable.	12	0
9863	19/09/00 08:45:00	Shavings and dust from a furniture factory deposited on adjacent property, Seaview.	Under investigation.	1	115
9851	19/09/00 10:00:00	Offensive odour from nearby asphalt plant Tawa.	No odour was detected at house of the complainant. Intermittent odour ranging from 1-3 on odour scale detected just beyond boundary of plant but was not considered objectionable.	5	0
9864	19/09/00 14:10:00	Fatty substance in Clyde Quay Marina, Wellington.	Small volume of what was possibly fish waste along front of Marina. Source unknown, possibly from stormwater.	1	110
9849	19/09/00 14:51:00	Dead seal on Titahi Bay Beach. Porirua.	Referred to Department of Conservation Kapiti Area Office.	1	4
9865	19/09/00 15:00:00	Dead goat in stream, Belmont Regional Park.	Contacted Chris Wotton (Park Ranger).	1	1440

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9850	20/09/00 12:15:00	Vehicle discharging large quantities of black smoke, Tawa, Wellington.	Referred to the Land Transport Safety Authority.	13	0
9879	21/09/00 01:02:00	Sewage overflow into the Waiwhetu stream.	Discharge of sewage into Waiwhetu stream of 334,000 litres.	2	12
9868	21/09/00 10:00:00	Dumped cars in Maungakotukutuku Stream, Kapiti.	Under investigation.	1	300
9857	21/09/00 17:06:00	Bad sewage odour, allegedly from dewatering plant. Mitchell Street, Brooklyn.	No odour present at time of investigation.	1	69
9859	21/09/00 17:17:00	Offensive odour. Montreal Grove, Kingston.	No odour detected at time of investigation.	1	43
9858	22/09/00 10:05:00	Offensive odour from nearby asphalt pant, Tawa	A very light bitumen/Oil odour was detected beyond the boundary of the plant but was not considered objectionable.	4	0
9896	22/09/00 11:45:00	Discharge of a liquid from NZ galvanising premises to a stormwater sump.	Under investigation.	1	45
9861	23/09/00 11:58:00	Bad odour from nearby asphalt plant, Tawa	Complaint logged as odour abated during conversation with officer. Resource Consents department are investigating enforcement action.	3	2