



*caring about you & your environment*

## Report 01.28

5 February 2001

File: K/4/6/1

[Report 2001.Env0128.JB:mm]

Report to Environment Committee  
from John Bledsoe, Section Leader, Resource Quality

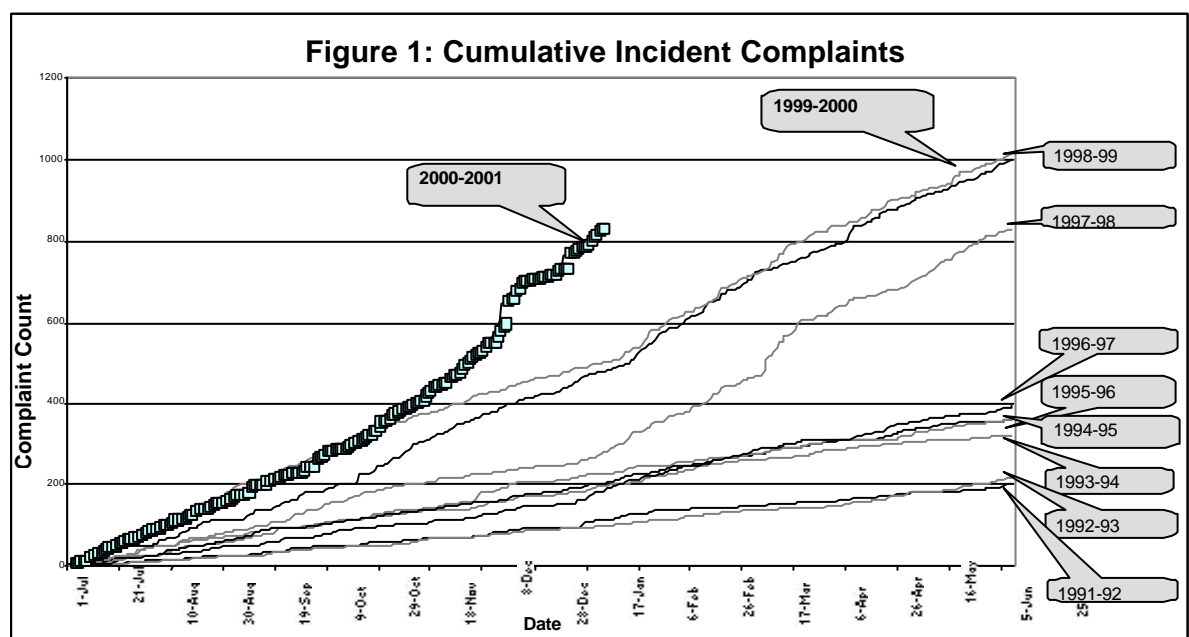
## Incident Response Report

### 1. Purpose

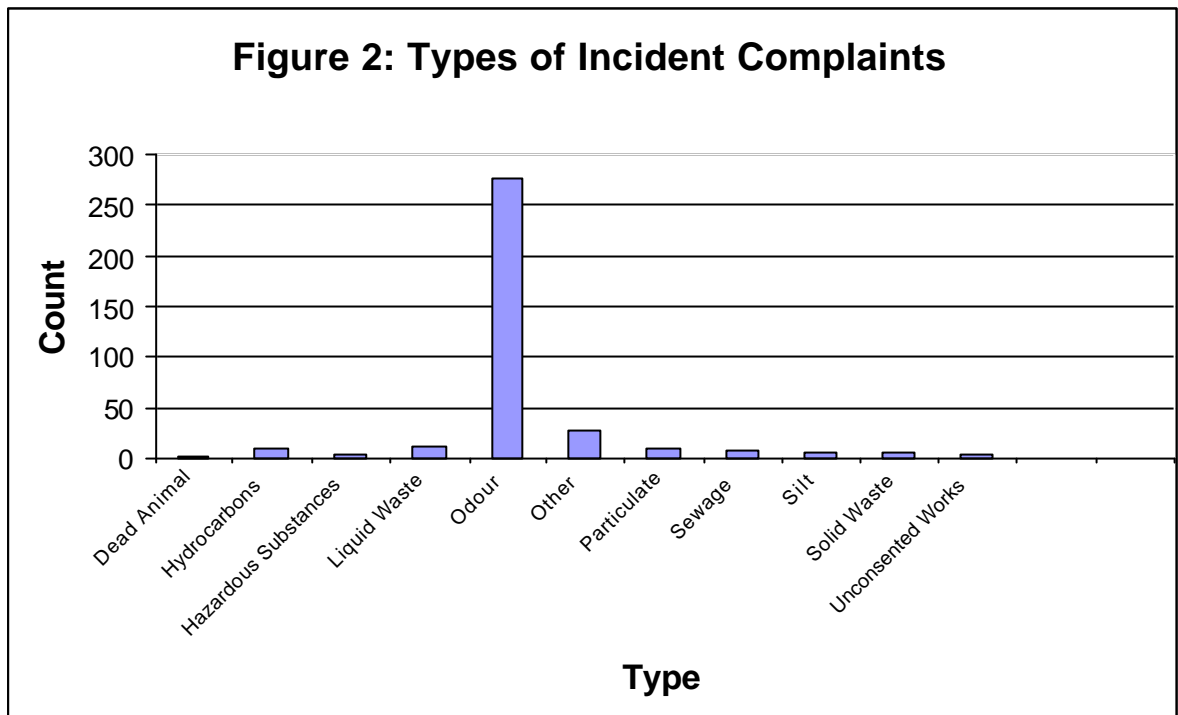
To report on incident response work recently undertaken by the Council.

### 2. Incident Complaints

Three hundred thirty seven complaints were received between 5 November 2000 and 21 January 2001. This compares to a total of one hundred forty five complaints for the same period in the previous year. A summary of these complaints is attached. A comparison of complaints received in this period with those received in previous years is shown in Figure 1.



The type of complaints received between 5 November 2000 and 21 January 2001 are summarised in Figure 2.



The major issues/incidents arising between 5 November 2000 and 21 January 2001 are highlighted below:

- Offensive odours from a Tawa asphalt plant.

At the time of writing, the Consents Management Department is reviewing its enforcement options.

- Discharge of waste to Owhiro Stream from the AWI dewatering facility.

Charges have been prepared for enforcement action.

- Odour from an inner city fish processing activity affecting residential dwellings.

Enforcement action is proceeding.

### 3. Response Times

The following table summarises our performance in meeting the target response times for the complaints received between 5 November 2000 and 21 January 2001.

A red response (target 60 minutes) is set for urgent incidents where either the environmental effects are potentially large or the pollution traceability is brief (i.e., odour). A yellow response (24 hours) is set for incidents that are not regarded as urgent but still need to be investigated as soon as possible. A blue response (within one month) is set for incidents that are not urgent and can be followed up at a later date (i.e., reports

of incidents that have happened in the past). Incidents which we need to track but require no action are noted as log only.

<b>Priority Category</b>	<b>Number</b>	<b>Average Response Time</b>	<b>Target</b>
Red	260	26.0 minutes	60 minutes
Yellow	38	3.75 hours	24 hours
Blue	12	3.52 days	31 days
Log Only	27		
<b>TOTAL</b>	<b>337</b>		

Within the reporting period, all investigations met the Yellow response time guideline of 24 hours

Within the reporting period 15 responses exceeded the Red response time guideline of 1 hour. These were all due either to the length of the commute time to the event or because the officer was involved with another event when notification arrived.

<i>Complaint Number</i>	<i>Date/Time</i>	<i>Response Time</i>
<i>10141</i>	13/11/00 12:30:00	72
<i>10248</i>	29/11/00 10:10:00	90
<i>10317</i>	29/11/00 11:40:00	75
<i>10328</i>	5/12/00 20:30:00	105
<i>10337</i>	6/12/00 09:38:00	67
<i>11198</i>	12/12/00 07:45:00	90
<i>10360</i>	13/12/00 10:45:00	65
<i>10361</i>	13/12/00 10:45:00	105
<i>11201</i>	14/12/00 07:43:00	92
<i>11199</i>	14/12/00 07:47:00	88
<i>10380</i>	14/12/00 13:10:00	120
<i>10447</i>	15/12/00 09:33:00	96
<i>10426</i>	15/12/00 10:25:00	63
<i>11202</i>	16/12/00 07:31:00	74
<i>11108</i>	22/12/00 12:30:00	90

#### 4. **Enforcement Action**

The enforcement action taken between 5 November 2000 and 21 January 2001 is as follows:

- 10 November 2000 An infringement notice was issued to MKL Asphalt Ltd over odour levels from their operations breaching their resource consent.
- 12 December 2000 An abatement notice was issued to Mr Graham Alexander over discharge of cleanfill material to land where it could enter water.

- 22 December 2000 An abatement notice was issued to MKL Asphalt Ltd over odour levels from their operations breaching their resource consent.

## 5. **Communication**

Regular summaries of complaints are distributed to staff at all territorial authorities in the Western Wellington Region, Public Health Services, local Iwi, and the Resource Investigations, Consents Management, Harbours, and Planning and Resources (Wairarapa) Departments of the Wellington Regional Council.

## 6. **Recommendation**

*That the report be received and the contents noted*

Report prepared by:

Approved for submission:

JOHN BLEDSOE  
Section Leader, Resource Quality

JOHN SHERRIFF  
Manager, Resource Investigations

JANE BRADBURY  
Divisional Manager, Environment

Attachments: 1