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Report 01.617

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Report to Environment Committee
from Paul Jolly, Resource Quality Officer

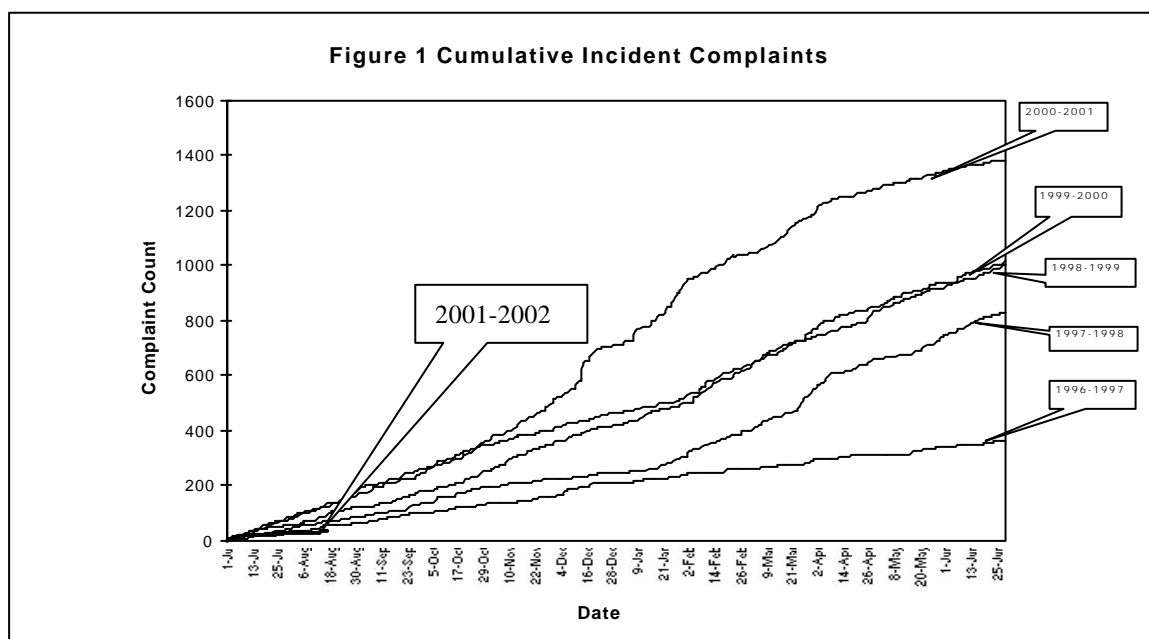
Incident Response Report

1. Purpose

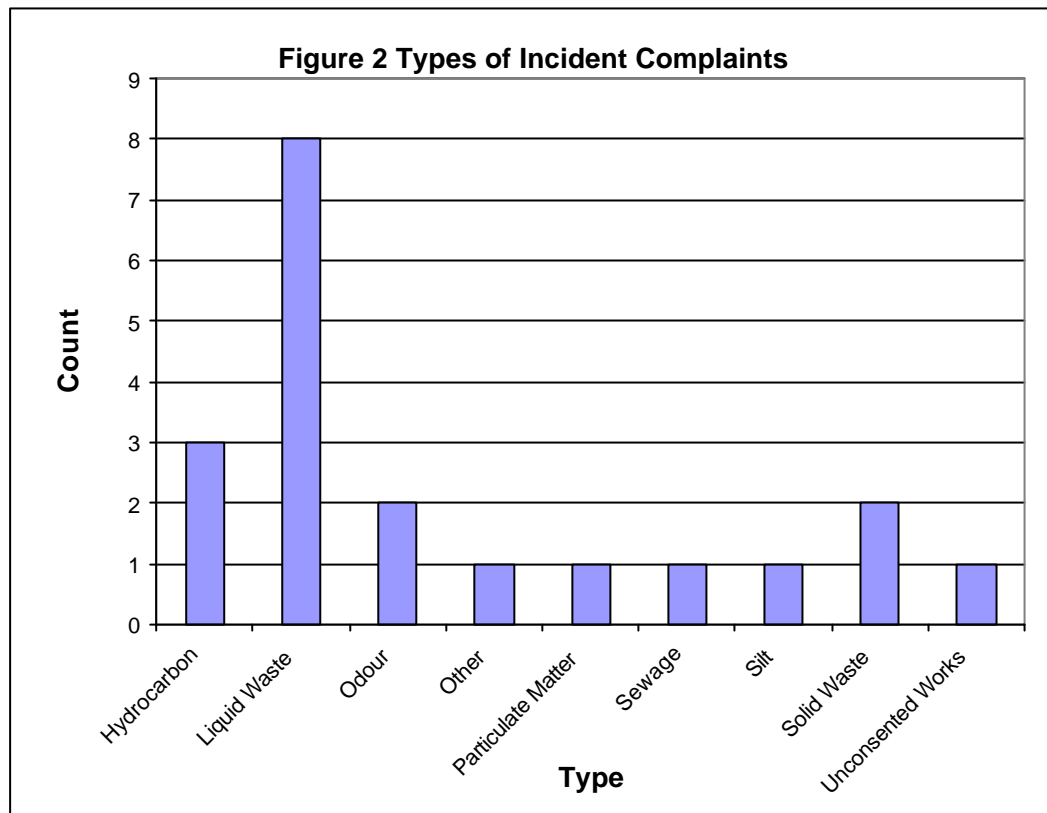
To report on incident response work recently undertaken by the Council.

2. Incident Complaints

Twenty-one complaints were received between 7 July to 17 August 2001. This compares to seventy-one complaints for the same period last year. A summary of these complaints is attached. A comparison of complaints received in this period with those received in the past five years is shown in Figure 1.



The types of complaints received between 7 July and 13 August 2001 are summarised in Figure 2.



There were no major issues/incidents arising between 7 July and 17 August 2001. The incidents were mainly one off occurrences relating to liquid waste and hydrocarbon discharges that were:

- Truck washings discharged into the CMA;
- Paint discharged into the CMA;
- Concrete cutters discharging waste water into roadside drains;
- Detergent discharged into stormwater sumps (from washing vehicles).

The hydrocarbon discharges were related to:

- Oil being dumped into the stormwater sump;
- Diesel spill on the road and entering the stormwater sump;
- Diesel spill from residential property entering roadside drains.

3. Response Times

The following table summaries our performance in meeting the target response times for the complaints received between 7 July and 13 August 2001.

A red response (target 60 minutes) is set for urgent incidents where the environmental effects are potentially large or the pollution tractability is brief (i.e., odour). A yellow

response (24 hours) is set for incidents that are not regarded as urgent still need to be investigated as soon as possible. A blue response (within one month) is set for incidents that are not urgent and can be followed up later (i.e., reports of incidents that have happened in the past). Incidents that we need to track but require no action are noted as log only.

Priority Category	Number	Average Response Time	Target
Red	12	25 minutes	60 minutes
Yellow	4	9.56 hours	24 hours
Blue	1	0	31 days
Log Only	3	N/A	Log only
Total	21		

During the reporting period, all investigations occurred within the target response times.

4. **Enforcement Action**

No enforcement action has been taken between the period 7 July and 17 August 2001.

5. **Recommendation**

That the report be received and the contents noted.

Report prepared by:

Approved for submission:

PAUL JOLLY
Resource Quality Officer

JOHN SHERRIFF
Manager, Resource Investigations

JANE BRADBURY
Divisional Manager, Environment

Attachments: 1