

Complaint Summary (21 Sept - 10 Nov 2002)

Ref	DateTime	Complaint	Summary
13891	23/09/2002 08:51:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints within an hour before responding to complaints at this site.
13920	23/09/2002 12:02:00	Fire at industrial building with asbestos cladding, Lower Hutt	Asbestos wetted down to prevent material being blown out by wind.
13898	23/09/2002 12:15:00	Fuel spill from vehicle, Vivian St, Wellington Central.	No spill found on investigation.
13892	23/09/2002 12:44:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints within an hour before responding to complaints at this site.
13893	24/09/2002 08:31:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints within an hour before responding to complaints at this site.
13894	24/09/2002 08:54:00	Odour from nearby asphalt plant, Tawa, Wellington.	Complaint logged at the complainants request.
13895	24/09/2002 10:22:00	Odour from nearby asphalt plant, Tawa, Wellington.	Light asphalt type odour detected but was not considered offensive or objectionable.
13901	24/09/2002 10:22:00	Odour from nearby asphalt plant, Tawa, Wellington.	Light asphalt/chemical type odour detected but was not considered offensive or objectionable.
13902	24/09/2002 10:55:00	Odour from nearby asphalt plant, Tawa, Wellington.	Light asphalt/chemical type odour detected but was not considered offensive or objectionable.
13899	24/09/2002 11:00:00	Sewage discharging from manhole on Karori pipeline, Wellington.	Log only.
13903	24/09/2002 11:49:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints within an hour before responding to complaints at this site.
13919	24/09/2002 13:35:00	Odour and smoke from car repair business, Mt Cook, Wellington.	Log only
13905	26/09/2002 09:45:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints within an hour before responding to complaints at this site.
13904	26/09/2002 10:30:00	Odour from hazardous waste processing site, Seaview, Lower Hutt.	Odour confirmed and considered offensive.
13918	26/09/2002 11:30:00	Odour from farmer spraying paddocks, Otaki, Kapiti Coast.	Under Investigation
13907	26/09/2002 11:55:00	Painters discharged paint into stormwater system, Heretaunga, Upper Hutt.	Discharge confirmed, under investigation.
13930	26/09/2002 12:00:00	Works in the bed of Karori Stream, Karori, Wellington.	Under investigation
13931	26/09/2002 13:25:00	Discolouration of the Karori Stream, Karori, Wellington.	Unable to located the source.
13917	26/09/2002 13:42:00	Digger working in bed of Hulls Creek, Silverstream, Upper Hutt.	Works consented, Consents Management notified.
13906	26/09/2002 14:20:00	Odour from wastewater treatment plant, Seaview, Lower Hutt.	Log only.
13915	27/09/2002 09:18:00	Stream discoloured with orange substance, Whitby, Porirua.	Iron oxide from corroding stormwater pipe, no action required.

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13916	27/09/2002 10:02:00	Trees felled into neighbouring stream, Belmont, Lower Hutt.	Trees felled onto stream bank, and to be removed and cut up for fire wood.
13928	27/09/2002 13:31:00	Odour from spraypainting company, Miramar , Wellington.	Odour confirmed as offensive and objectionable.
13914	27/09/2002 15:00:00	Gas cylinder washed up on Pekapeka beach, Kapiti Coast.	Log only
13929	28/09/2002 13:36:00	Excessive smoke property from nearby incinerator, Whakatiki, Upper Hutt.	Smoke was not considered excessive at time of investigation.
13926	29/09/2002 11:30:00	Hydrogen Cyanide discharge from building on fire, Paraparaumu, Kapiti Coast.	No emission or discharges of cyanide.
13932	30/09/2002 08:50:00	Abandoned vehicle on Regional Council Property, Tiata, Lower Hutt.	Referred to Flood Protection.
13933	30/09/2002 10:55:00	Oil disposed of into open pit, Titahi Bay, Porirua.	Under Investigation.
13921	1/10/2002 08:25:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints within an hour before responding to complaints at this site.
13922	1/10/2002 11:45:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints within an hour before responding to complaints at this site.
13934	1/10/2002 16:15:00	Odour from nearby wool testing company, Kilburnie, Wellington.	Unable to detect any odour at time of investigation.
13935	1/10/2002 19:45:00	Odour from vaccine manufacturing site, Shakespeare Avenue, Upper Hutt.	Odour not detect at time of investigation.
13936	2/10/2002 11:58:00	Discolouration of Stebbing Stream, Churton Park, Wellington.	Unable to locate the source of the discharge.
13923	2/10/2002 13:56:00	Unconsented use of a boatshed, Evans Bay, Wellington.	Boatshed no longer undertaking unconsented use.
13937	2/10/2002 14:57:00	Discolouration of Pauatahanui Inlet, Paramata, Porirua.	Discolouration was silt from the bed of the Inlet due to high wind.
13927	3/10/2002 08:13:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints within an hour before responding to complaints at this site.
13924	3/10/2002 09:50:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints within an hour before responding to complaints at this site.
13938	3/10/2002 11:30:00	Diesel spill on road, Newtown, Wellington.	Spill removed by Wellington City Council and disposed of appropriately.
13939	4/10/2002 10:30:00	Black Smoke from incinerator at scrap metal merchant, Seaview Road, Lower Hutt.	No black smoke was not observed during investigation only wood being burnt.
13940	4/10/2002 17:02:00	Church fire. Possible hazardous material inside, Haitaitai, Wellington.	Incident handled by NZ Fire Service.
13941	5/10/2002 10:51:00	Odour from nearby abattoir, Rangoon Heights, Wellington.	Log only, unable to contact complainant.
13942	5/10/2002 12:54:00	Odour from nearby sewage treatment plant, Moa Point, Wellington.	No odour detected on investigation.

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13943	5/10/2002 16:46:00	Large bottle of hydrochloric acid in backyard, Aro Valley, Wellington.	Incident attended by NZ Fire Service, WCC Dangerous Goods Inspector to remove and dispose of bottle.
13944	6/10/2002 00:51:00	Unknown chemical spill in hospital mortuary, Newtown, Wellington.	Incident handled by NZ Fire Service and hospital staff, no discharge to the environment.
13959	7/10/2002 12:27:00	5 dead fish observed lying beside Speedys stream, Avalon, Lower Hutt.	Marine species of fish, dumped in stream. Removed by WRC.
13945	7/10/2002 15:18:00	Odour from nearby abattoir, Rangoon Heights, Wellington.	Odour detected upon investigation, not considered to be offensive or objectionable.
13964	7/10/2002 15:28:00	Sewage overflow from pump station due to power failure, Korokoro, Lower Hutt.	Under investigation.
13972	7/10/2002 16:21:00	Sewage spill to open drain, Paraparaumu, Kapiti Coast.	Incident handled by KCDC.
13973	7/10/2002 16:45:00	Odour from unknown source, Churton Park, Wellington.	Odour arising from spreading of topsoil at nearby residential development, works now complete.
13974	7/10/2002 17:35:00	Odour from nearby spray painting operation, Alicetown, Lower Hutt.	No odour detected on investigation.
13955	8/10/2002 11:12:00	Mohau Stream milky colour, Moonshine Park, Upper Hutt.	Unable to identify source.
13947	8/10/2002 12:10:00	Odour from hazardous waste processing site, Seaview, Lower Hutt.	Under investigation
13946	8/10/2002 15:22:00	Hydrogen sulphide discharge from hazardous waste processing site, Seaview, Lower Hutt.	On investigation odour had gone. Caused by an accident on site.
13948	8/10/2002 15:30:00	Odour from hazardous waste processing site, Seaview, Lower Hutt.	Under investigation
13978	8/10/2002 15:30:00	Odour from nearby spray painting operation, Alicetown, Lower Hutt.	No odour detected on investigation.
13952	8/10/2002 19:00:00	Odour from landfill, Brooklyn, Wellington.	Log only. Currently WRC requires two or more complaints within an hour before responding to complaints at this site.
13950	8/10/2002 21:45:00	Odour from landfill, Mornington Wellington.	Odour detected but not considered offensive or objectionable.
13951	8/10/2002 21:45:00	Odour from landfill, Kingston, Wellington.	Log only. Currently WRC requires two or more complaints within an hour before responding to complaints at this site.
13953	9/10/2002 09:25:00	Odour from landfill, Happy Valley, Wellington.	Under investigation
13957	9/10/2002 10:45:00	Car driving on Titahi Bay Beach, Porirua.	No cars found driving in unauthorised areas.
13961	9/10/2002 11:55:00	Odour from nearby asphalt plant, Tawa, Wellington.	Light to moderate asphalt odour detected but was not considered to be offensive or objectionable.
13960	9/10/2002 12:00:00	Odour from nearby asphalt plant, Tawa, Wellington.	Light to moderate asphalt odour detected but was not considered to be offensive or objectionable.

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13954	9/10/2002 12:08:00	Odour from nearby asphalt plant, Tawa, Wellington.	Light to moderate asphalt odour detected but was not considered to be offensive or objectionable.
13956	9/10/2002 13:45:00	Automotive wastewater discharged down drain, Upper Hutt City, Upper Hutt.	Under investigation
13962	10/10/2002 00:54:00	Ammonia leak from bulk railway tanker, Cooks Strait Ferry Terminal, Wellington.	Minor leak found by Fire Service, no action required.
13977	10/10/2002 08:00:00	Odour from wool testing company, Kilbirnie, Wellington.	Log only, meeting with management this afternoon.
13963	10/10/2002 11:55:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints within an hour before responding to complaints at this site.
13966	10/10/2002 12:45:00	Diesel spill on Western Hutt Road, Lower Hutt.	Truck fuel tank pierced by steel drain cover resulting in spill across Western Hutt Road. Road washed down with water and simply green, contaminated wastewater removed with a sump truck.
13968	10/10/2002 15:05:00	Unpleasant compost-type odour coming from nearby earthworks site, Seatoun, Wellington.	Previous odour complaint investigated today but not considered offensive or objectionable (see ID 13965). Log only. Source was found to be a stockpile of topsoil on site that contained decomposing grass.
13969	11/10/2002 09:15:00	Acetylene leak in metal workshop, Otaki, Kapiti Coast.	Log only. Fire service attended and cleared building of gas.
13976	11/10/2002 09:29:00	Odour from wool testing company, Kilbirnie, Wellington.	Log only, company investigating odour control options.
14023	11/10/2002 13:22:00	Bakery discharging waste to stormwater, Paraparaumu, Kapiti Coast.	Discharge previously confirmed, informed site manager to cease discharge.
13971	11/10/2002 15:00:00	Diesel spill on Onslow Road, Khandallah, Wellington	Significant surface sheen on road. CitiOps used sand and roadsweeper to clean it up.
13989	12/10/2002 22:05:00	Odour from Carey's Gully complex, Brooklyn, Wellington.	Log only.
13990	13/10/2002 17:00:00	Odour from sewage treatment plant, Strathmore, Wellington.	No odour detected on investigation.
13991	13/10/2002 17:00:00	Odour from soap factory, Petone, Lower Hutt.	Log only.
13975	14/10/2002 09:10:00	Odour from Careys Gully Complex, Brooklyn, Wellington.	Log only at complainants request.
13980	14/10/2002 10:30:00	Odour from nearby screen printers, Waikanae, Kapiti Coast.	Log only, to be followed up with site audit.
13979	14/10/2002 10:32:00	Milky, blue discolouration of stream, Mornington, Wellington.	Discolouration not observed on investigation.
14017	14/10/2002 11:48:00	Odour from nearby wool testing site, Kilbirnie, Wellington.	Log only, company investigating odour control options.
13981	14/10/2002 14:30:00	Odour from nearby screen printers, Waikanae, Kapiti Coast.	Log only, to be followed up with site audit.
13982	14/10/2002 14:44:00	Dead cow observed on foreshore, Pukerua Bay, Porirua.	Passed to PCC for removal in accordance with MOU.

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Ref	DateTime	Complaint	Summary
14006	14/10/2002 17:50:00	Discolouration of Mitchell Stream, Elsdon, Porirua.	Brown/red discolouration of stream observed, unable to locate source.
13986	15/10/2002 09:55:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Odour had dissipated by the time the officer received the message.
13987	15/10/2002 10:00:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Odour had dissipated by the time the officer received the message.
13984	16/10/2002 10:05:00	Odour from neighbouring waste processing plant, Seaview, Lower Hutt.	No odour detected on investigation.
13983	16/10/2002 11:50:00	Odour from nearby manufacturing plant, Petone, Lower Hutt.	Log only, according to agreement with Consents.
13996	17/10/2002 17:08:00	Odour from nearby steam trains, Plimmerton, Porirua.	Spoke to manager trains operating as usual, referred to transit.
13992	17/10/2002 17:35:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints within an hour before responding to complaints at this site.
13997	17/10/2002 18:12:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints within an hour before responding to complaints at this site.
13993	18/10/2002 09:00:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints within an hour before responding to complaints at this site.
14007	18/10/2002 11:55:00	Diesel spill at service station forecourt, Cannon Point, Upper Hutt.	Spill mostly contained by company using spill kit, under investigation.
14008	18/10/2002 12:17:00	Black smoke observed from burning waste, Korokoro, Lower Hutt.	Black smoke observed, management ceased burning.
14010	18/10/2002 14:00:00	Odour from nearby fish rendering plant, Gracefield, Lower Hutt.	Odour confirmed but not considered to be offensive or objectionable.
13994	19/10/2002 09:42:00	Odour from nearby composting plant, Brooklyn, Wellington.	On investigation no odour confirmed.
13998	21/10/2002 12:00:00	Plants dying in garden, Karori, Wellington.	On investigation, No source of contamination identified.
13999	21/10/2002 13:15:00	Unconsented works in stream, Crofton Downs, Wellington.	Works confirmed, culvert to be removed by landowner.
14000	21/10/2002 17:46:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints within an hour before responding to complaints at this site.
14001	22/10/2002 08:00:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Currently WRC requires two or more complaints within an hour before responding to complaints at this site.
14003	22/10/2002 10:07:00	Burning plastics from residential property, Raroa, Wellington.	Passed to Wellington City Council.
14015	22/10/2002 16:05:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Council is currently undertaking proactive monitoring of the Asphalt Surfaces New Zealand Limited site.
14002	23/10/2002 07:45:00	Odour from nearby abattoir, Rangoon Heights, Wellington.	Under investigation
14005	23/10/2002 08:45:00	Discharge to stormwater from car valet service, Central Hutt, Lower Hutt.	Discharge confirmed, under investigation.

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14009	23/10/2002 13:55:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Council is currently undertaking proactive monitoring of the Asphalt Surfaces New Zealand Limited site.
14012	24/10/2002 16:00:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Officer unable to attend as no cars were available.
14013	24/10/2002 16:00:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Officer unable to attend as no cars were available.
14014	24/10/2002 16:00:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Officer unable to attend as no cars were available.
14022	24/10/2002 16:45:00	Odour from nearby asphalt plant, Tawa, Wellington.	Slight odour detected, not consider offensive and/or objectionable.
14024	25/10/2002 08:52:00	Tarry waste discharged to stormwater, Thorndon, Wellington.	Log Only waste had been discharged the previous day.
14025	25/10/2002 09:46:00	Liquid Waste discharged to stream, Ngaio, Wellington.	No discharge observed on investigation.
14028	25/10/2002 10:54:00	Dead eels in Waiwhetu Stream, Lower Hutt.	Log only, occurred previous day.
14020	25/10/2002 16:20:00	Odour from nearby asphalt plant, Tawa, Wellington.	No odour detected.
14021	25/10/2002 16:20:00	Odour from nearby asphalt plant, Tawa, Wellington.	No odour detected.
14032	28/10/2002 16:20:00	Odour from composting plant, Brooklyn, Wellington	Log only under Consents Management Department agreement.
14033	28/10/2002 17:15:00	Odour from landfill, Brooklyn, Wellington.	Passed from WCC. On contact with complainant the odour had dissipated.
14035	28/10/2002 23:38:00	Odour from wastewater treatment plant, Brooklyn, Wellington.	On investigation no odour detected.
14034	29/10/2002 16:00:00	Liquid waste discharged to Black Stream, Central Lower Hutt.	Discharge trace to painting contractor, HCC have followed up.
14036	29/10/2002 22:15:00	Leaking LPG wagon on ferry, Aotea Quay, Wellington.	Leak traced to faulty valve, valve was sealed and was to be repaired following day.
14037	30/10/2002 01:30:00	Discharge of run off to stormwater, Seaview, Lower Hutt	Confirmed run off from fire fighting discharging to CMA.
14039	30/10/2002 11:15:00	Oil discharged into stormwater sump, Totara Park, Upper Hutt.	Under investigation.
14041	30/10/2002 11:30:00	Dead animals in the stream, Russell's Road, Upper Hutt.	Unable to locate any dead animals in the stream.
14038	30/10/2002 22:27:00	Leaking LPG wagon on ferry, Aotea Quay, Wellington.	Log only, Leak had been sealed. WRC Harbours to follow up.
14040	1/11/2002 09:43:00	Black soot/sand on road, Rongotai, Wellington.	No soot/sand observed on investigation .
14030	1/11/2002 10:49:00	Odour from nearby asphalt plant, Tawa, Wellington.	Complaint logged at the complainants request.
14048	6/11/2002 14:00:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Council is currently undertaking proactive monitoring of the Asphalt Surfaces New Zealand Limited site.
14047	6/11/2002 14:27:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Council is currently undertaking proactive monitoring of the Asphalt Surfaces New Zealand Limited site.

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14059	6/11/2002 15:34:00	Odour from nearby asphalt plant, Tawa, Wellington.	Complaint logged at the complainants request.
14046	6/11/2002 15:35:00	Odour from nearby asphalt plant, Tawa, Wellington.	Log only. Council is currently undertaking proactive monitoring of the Asphalt Surfaces New Zealand Limited site.
14052	6/11/2002 16:55:00	Sewage leaking from damaged main at Raumati Beach, Kapati Coast.	Sewage contained in excavation. Pipe break repaired. Backfilling of hole prevented contact with sewage.
14053	6/11/2002 16:55:00	Sewage discharge from broken sewer main, Raumati, Kapati Coast	Sewer repaired. Sewage ponding in excavation around the pipe. Excavation backfilled. No significant risk to environment or public health.
14049	7/11/2002 11:15:00	Windfall tree blocking Mangaroa River at Te Marua	Referred to WRC Flood Protection
14050	7/11/2002 12:10:00	White tallow/fat deposit on Raumati Beach, Kapati Coast.	Referred to KCDC for removal as per MOU.
14051	7/11/2002 20:08:00	Compost odour from Carey's Gully Complex, Brooklyn, Wellington.	No Officer response due to thunder storm
14056	8/11/2002 10:35:00	Odour from nearby abattoir, Rangoon Heights, Wellington.	Logged only - area monitored as part of proactive monitoring earlier in day
14055	8/11/2002 10:50:00	Odour from engineering works, Rongatai, Wellington.	No odour evident to investigating officer.