



**Report** 03.592  
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**Committee** Environment Committee  
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## Divisional Manager's Report

### 1. Purpose

To inform the Committee about the activities and progress of the Environment Division and about any matters that have arisen since the Committee's last meeting.

### 2. Managers' Reports

The Department Managers' Reports, along with the Divisional Accountant's report follow as Attachment 1.

### 3. Odour Issues

Staff have been assessing the effectiveness of the changes made, a year ago, to our response protocols for odour complaints. They have some ideas about how we can implement further changes.

After discussing the matter with the Chair of the Environment Committee, we will be arranging a workshop for Councillors on odour. Odour complaints take up a large proportion of staff time and odour is an issue that the community is concerned about. It is therefore important that our response and activities are just right.

### 4. Recommendations

*It is recommended that the Committee:*

1. *receive the report; and*
2. *note the contents.*

Report prepared by:

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**Attachment 1:** Department Managers' Reports