



Report 08.885
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Committee Transport and Access Committee
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Service Review Update

1. Purpose

To update the Committee on the status of current service reviews.

2. Significance of the decision

The matters for decision in this report **do not** trigger the significance policy of the Council or otherwise trigger section 76(3)(b) of the Local Government Act 2002.

3. Johnsonville/Newlands bus services

These service changes took place on Tuesday 28 October. They will be monitored over the coming months to ensure that any issues are addressed.

4. Kapiti bus service review

The Committee was informed of the proposed service changes for the Raumati, Paraparaumu and Waikanae areas at the last Committee Meeting. Public consultation on these ran between 17 October and 10 November.

Consultation consisted of:

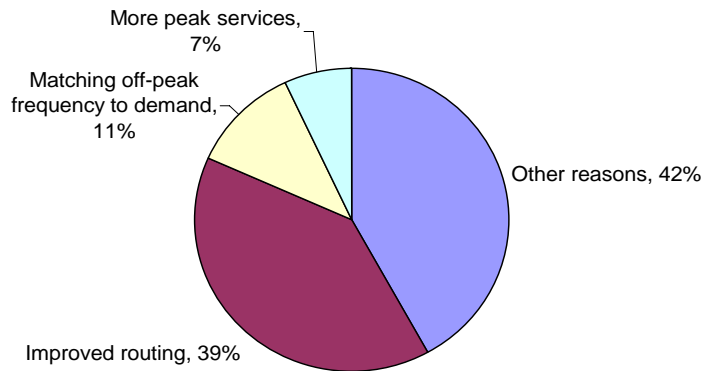
- A booklet, outlining the changes and inviting feedback, that was delivered to all households in the area
- Discussions with Kapiti Coast District Council
- Letters to community boards, iwi and other community representatives
- Newspaper advertisements and posters in buses
- A display, attended by Greater Wellington officers and Mana Coach Services staff, at Coastlands on 30 October

- A meeting with the Raumati Public Transport Action Group, to discuss the proposed bus service changes in their area.

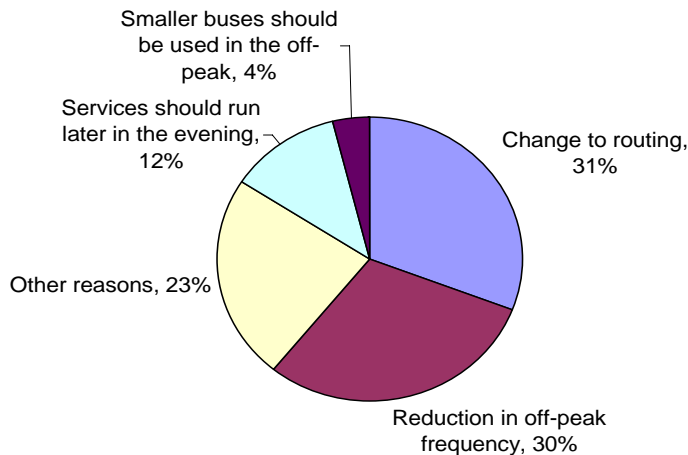
At the time of writing, 471 submissions had been received. Of these, 17% were received via the dedicated internet submission form or Greater Wellington web comment form, and the balance by either the freepost submission form or letter. A number of the submissions included petitions or came from organisations representing groups (for example Grey Power). The responses provided both positive comments (49% of respondents), and negative comments, complaints or suggestions of additional changes (80% of respondents).

The following charts show the breakdown and relative importance of both the positive and other comments received.

Relative Importance - Positive Comments



Relative Importance - Negative Comments, Complaints or Suggestions of Additional Changes



From a positive perspective, the revised routing of some routes was well received, particularly Route 73, which is proposed to travel from Raumati Beach to Paraparaumu Station via Paraparaumu Beach providing a 'spine' route along Kapiti Road. Respondents also saw the matching of frequency to demand and the provision of some additional capacity as positive moves. Other positive comments generally reinforced these factors or saw the package as a whole as well designed.

From the negative perspective, the key issues were the revised routing and the reduction in off-peak frequency. Changes to Route 72 were not well received, by either residents whose streets would lose service or those whose streets would gain service. And many issues were raised about both options proposed for Route 74, particularly the one-way routing of services and the use of Kainui Rd in Option B. The reduction in off-peak frequency from half-hourly to hourly (on Routes 71, 72 & 77) received negative feedback, particularly from SuperGold card holders who felt that such changes would restrict travel options. Some respondents felt that the use of smaller buses would make a higher frequency service more economic.

Additional changes were also suggested. The following are of particular note:

- Many respondents requested that bus services run later than 7.30pm from Paraparaumu Station, so as to provide better connections to those travelling from other parts of the region by train.
- Many requested that the connection between trains and buses be guaranteed, particularly for the last bus departing the station in the evening.
- A number of areas that don't currently have bus service requested that it be provided. These included Paraparaumu East, Milne Drive in Paraparaumu, northern Paraparaumu Beach, the Leinster Ave area in Raumati, and some parts of Waikanae.

Kapiti Coast District Council (KCDC) has provided a formal submission on the changes, which reinforces many of the issues raised in public submissions. This and that council's Sustainable Transport Strategy will receive particular weight going forward.

Officers are currently reviewing the submissions in detail. Once this process is complete we will revisit the proposals and investigate the feasibility of changing them to address issues raised. It is expected that a number of changes will be made as a consequence, particularly with regards to bus routing, the provision of later evening services and service to new areas (particularly Paraparaumu East). Officers will work with KCDC to ensure that the finalised changes are robust.

The changes should be finalised by the end of January 2009 and will be reported to the Committee in the first meeting of 2009. It is expected that they will be implemented in April 2009.

5. Porirua bus service review

Work is continuing with the development of proposals for Porirua bus routes. Consultation on these is expected to take place in April 2009.

6. Wellington bus service review

Further preliminary work is expected to take place in the new year, with issues and needs consultation currently planned for mid-year.

7. Route 120 – Stokes Valley

Changes are planned for the Route 120, which currently runs between Stokes Valley and Petone. These include revised running times, removal of the Scott Court loop in Stokes Valley, provision of additional capacity during the morning peak, and a new terminus in Lower Hutt (Queensgate) instead of Petone.

The changes will improve timetable reliability, address capacity issues, improve network efficiency and reduce costs. They will address an inefficient over-supply of service between Lower Hutt and Petone, over which four regular bus routes (110, 120, 130 and 83) and the Airport Flyer (91) currently operate. Route 120 passengers will still be able to travel between Lower Hutt and Petone in the future, but they will be required to transfer to one of these routes in Lower Hutt. The timetable will provide for transfers, meaning only minimal impact on passengers.

A new timetable is currently being developed in consultation with the operator and should be finalised before Christmas. It is expected to be implemented in March 2009.

8. Communication

No communication is required at this time.

9. Recommendations

That the Committee:

- 1. Receives the report.*
- 2. Notes the content of the report.*

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