

Passenger Transport Activities - Greater Wellington Regional Council (Lead agency)

Progressing as planned	
Key milestone achieved in this Quarter	😊
Moderate delay	😐
Significant delay	😞

Activity Status (for activities with start dates before 2016)

Corridor	Activity No.	Activity	Activity Description	Key Consultancy / Contractor	Partner Agencies	Progress Issues	Comments	Delay
Regional	1	Rail Operating Contract	TranzMetro contract which supplies all contracted passenger rail services for the region.	KiwiRail				
Regional	3	Rail Rolling Stock - heavy maintenance	Maintenance of rolling stock necessary to ensure the reliable operation of the urban passenger rail system.	KiwiRail				
Regional	7	Rail Station Maintenance	Allowance to undertake cyclic replacement & refurbishment of rail stations.	KiwiRail				
Regional	8	Park & Ride Carparks	Includes park and ride leases & maintenance.	TAs NZTA	KiwiRail			
Regional	9	Bus & Ferry Operating Contracts	Contracted baseline bus and ferry services, including school bus services and Days Bay Ferry.	Bus and ferry operators				
Ngauranga to Airport	10	Trolley Bus Contracts	Operation of contracted trolley bus services and maintenance of the overhead wires.	NZ Bus Ltd Wellington Cable Car Limited			New trolley bus contract agreed May 2007. All new buses have been delivered.	
Regional	11	Bus Stop & Shelter Maintenance	Provision for the ongoing maintenance of bus stops, shelters & new Metlink signage.	TAs				
Regional	12	Transport Information Systems	Ongoing maintenance of Metlink website, call centre information system and text messaging services.	<i>Trapeze UK - PT Information Database, Journey Planner & Call Centre Enquiry Management System Silverstripe - Metlink Website Fronde - SMS applications (txtBUS & txtTRAIN) Omnibus Systems - Bus scheduling & on street timetable production software Terralink - Landbase Data</i>			txtTRAIN was launched 1 Nov 2008 to positive feedback and good usage.	
Regional	14	Real Time Information	Maintenance of bus and rail real time information systems.	Bus & rail operators			Contract with ACIS signed.	
Regional	15	Integrated Ticketing	Maintenance of the bus and rail integrated ticketing system.	Bus & rail operators	NZTA, ARTA		No system in place.	😐
Regional	16	Service Improvements	Allowance for the provision of additional bus services to meet patronage growth. Potential enhancements to rail services resulting from the Wairarapa service review.	Bus & rail operators		Service changes and budget reallocations are focused on maximising the effectiveness of services.	Progressing as planned.	
Regional	17.1	Total Mobility - existing services	Provision of a half priced taxi scheme, available to people with a disability who cannot access normal PT services.					
Regional	17.2	Total Mobility - service enhancements	Improved information and management system and increased use of this scheme by eligible persons.				Implementation of Phase 2 changes (as recommended by 2005 MoT review) agreed between NZTA and T&A Committee. Contract with Snapper signed.	
Regional	18	Rail Administration	Timetables, call centre, website, signage, administrative support, customer satisfaction monitoring for passenger rail services.					
Regional	19	Bus & Ferry Administration	Timetables, call centre, website, signage, administrative support, customer satisfaction monitoring for contracted bus services.				New Metlink website launched in December 2009	😊